



Annual Report 2021

Fiscal Year Ending June 30, 2021

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We live in challenging times.

But thanks to our outstanding staff, Kitsap Mental Health Services has continued to fulfill our mission as a designated critical behavioral health provider despite the uncertainty of the ongoing pandemic.

To better serve our community's most vulnerable members, Pendleton Place, a 72-unit apartment complex providing permanent, supportive housing, is scheduled to open in March 2022. The project is on time, on budget and urgently needed.



We are also on track to expand youth services in 2022. Legislative support is allowing us to double the capacity of our psychiatric day treatment program with a second Madrona classroom. We are also renovating our Youth Inpatient Unit to bring 10 beds on-line and expanding Child and Family Services at our Sheridan location.

Other accomplishments include:

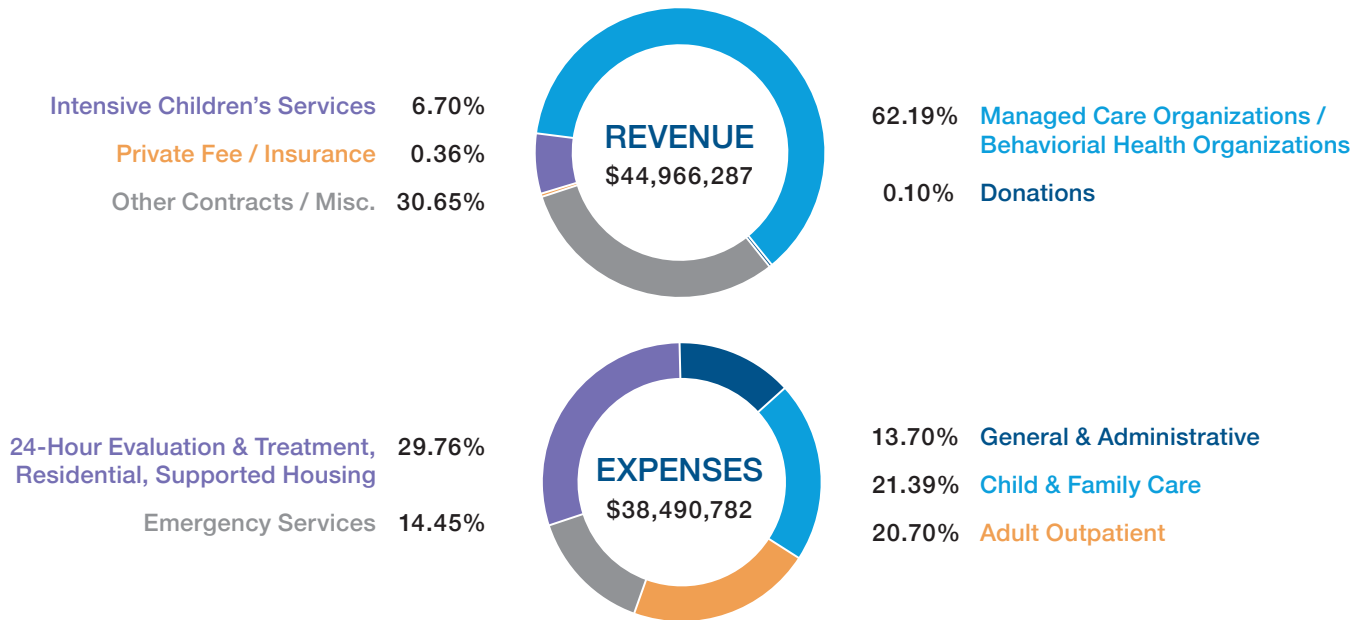
- Laying the foundation to become a Certified Community Behavioral Health Center to increase access to and improve the quality of behavioral and substance use disorder treatment services in our community
- Implementing a call center and centralized scheduling to allow clinicians to spend more time with clients
- Adopting collaborative documentation to allow clients a more active role in their treatment plans
- Providing Solution-Focused Brief Therapy, a goal-directed approach that emphasizes future solutions rather than past problems
- Expanding services to North Kitsap at our Hostmark offices and, in early 2022, to South Kitsap at our Bay Street offices

We don't know what challenges lie ahead in 2022. What we do know is that our staff will be ready to meet them by providing hope and compassionate care to those most in need.

Joe Roszak
Chief Executive Officer

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*Offering hope and opportunity for people of all ages through
comprehensive recovery-oriented behavioral health care.*



DIRECT SERVICES PROVIDED

	2021	2020	2019
Total Persons Served*	7,473	7,781	7,395
Children (0-17)	1,577	2,149	2,154
Young Adults (18-20)	462	275	235
Adults (21-59)	4,747	4,672	4,391
Older Adults (60+)	687	701	615

* Actual total served. Count by category is higher due to transitions in services provided as individuals age into next level of care.

CLIENT SERVICES BY TYPE OF SERVICE

Includes some duplication of individuals.

	2021	2020	2019
Number of Emergency Services	5,380	7,537	7,964
Inpatient & Residential Bed Days			
Adult Inpatient Treatment	3,291	3,226	3,317
Youth Inpatient Treatment	-	1,592*	2,327
Kitsap County Crisis Triage Center	2,070	3,299	-
Pacific Hope and Recovery Center	3,019	4,626	-
Residential Services Unit	2,314	4,400	4,717
Staff Supported Housing Units	1,835	6,622	6,125
Number of Encounters			
Outpatient Programs - All ages	88,441	115,310	-
Outpatient Medical / Nursing	10,760	8,896	-
Co-occurring Substance Use Disorder Treatment Services			
Adults	5,567	4,120	-
Youth	335	985	-
Adult Day Treatment	-	3,724	-
Youth Day Treatment - Schools	-	3,224	-

* Days reduced due to COVID-19.